

The generator is noisy	Refer to the Pinpoint Test	GO to Pinpoint Test C
Radio interference	Refer to the Pinpoint Test	GO to Pinpoint Test D
Charging system warning indicator is never or always on	Wiring, terminals or connectors IPC Generator PCM	RETRIEVE Diagnostic Trouble Codes (DTCs) from all modules. If any Diagnostic Trouble Codes (DTCs) are found, Refer to DTC Chart . If no Diagnostic Trouble Codes (DTCs) are found, REFER to: Instrumentation, Message Center and Warning Chimes .
Load Shed Message Displays in IPC message center and/or centerstack infotainment display	Refer to the Pinpoint Test	GO to Pinpoint Test H
Battery Saver - System Off displays in centerstack infotainment display	Refer to the Pinpoint Test	GO to Pinpoint Test H

DIAGNOSIS AND TESTING > CHARGING SYSTEM - 2.3L ECOBOOST (201KW 273PS) > PINPOINT TESTS (2.3L) > PINPOINT TEST A : SYSTEM VOLTAGE HIGH

Refer to Charging System for schematic and connector information.



NOTE: Diagnostic Trouble Code (DTC) P0563 can be set if the vehicle has been recently jump started or the battery has been recently charged. The battery may become discharged due to excessive load(s) on the charging system from aftermarket accessories or if vehicle accessories have been operating for an extended period of time without the engine running.

Normal Operation and Fault Conditions

With the engine running, the charging system supplies voltage to the battery and the vehicle electrical system through the high current BJB and battery B+ cable. The voltage that is supplied to the vehicle electrical system is used for the operation of the various vehicle systems and modules. Many modules monitor this voltage and if it rises above or below their calibrated setpoints, a DTC sets.

Diagnostic Trouble Code (DTC) Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
P0563	System Voltage High	This DTC sets in the PCM when the PCM detects voltage from the charging system greater than 15.9 volts with vehicle speed above 8 km/h (5 mph).
P1397	System Voltage Out of Self-Test Range	If the voltage rises above or drops below the calibrated set point, the PCM sets this DTC. This DTC may also be set if the vehicle has been